

## General StarMetro Information

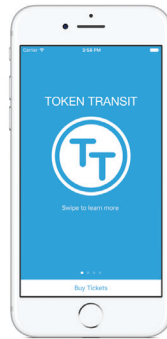
Fare options	Cost
Transfers	FREE
Children Under 5 Years Old	FREE
K-12, FAMU & FSU Students*	FREE
Reduced One-Trip Fare*	\$0.60
Regular One-Trip Fare	\$1.25
One-Day Unlimited Fare	\$3.00
Seven-Day Reduced Fare*	\$7.50
Seven-Day Unlimited Pass	\$10.00
Monthly Pass Reduced Fare*	\$19.00
Monthly Pass	\$38.00

\*A valid ID card is required.

**Exact change or overpayment required when paying on a bus.**

Reduced fare is for seniors 60 years or older, people with disabilities, and people with a Medicare card. To ride a StarMetro bus, children under 48" tall must be accompanied by an adult.

Customers may purchase bus passes on their smartphone using the **Token Transit** app or in person at C.K. Steele Plaza and the StarMetro administrative office, located at 555 Appleyard Drive. In-person payments can be made with cash or a debit/credit card.†



† A convenience fee applies for in-person debit/credit purchases.

All route maps are available at C.K. Steele Plaza, the StarMetro administrative office and online at [Talgov.com/StarMetro](http://Talgov.com/StarMetro).

View current detours at [Talgov.com/Detour](http://Talgov.com/Detour).

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# FLEX

## Southside

(Monday - Friday)

StarMetro  
850.891.5200  
[Talgov.com/StarMetro](http://Talgov.com/StarMetro)

Revised: June 20, 2018



**Businesses and Homes**  
in Southern Tallahassee



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# Southside FLEX Service

Serving a designated area of Southern Tallahassee and the VA Clinic, Monday - Friday, 6 a.m. – 6:30 p.m.



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## What is a FLEX Service?

FLEX service is a “call ahead” curb-to-curb, flexible transportation service, which serves a dedicated area (highlighted in green on the map). FLEX is available to the public and has no eligibility requirements. You can be picked up and dropped off at any location within the FLEX area. It’s that convenient!

## How To Use This Service

- Call 891.5199 (Mon - Fri 6:30 a.m. - 5 p.m.) *at least two hours in advance* of the time you and your party want to travel.
- For a morning pickup before 8:30 a.m., call the day before (or on Friday for a Monday morning pickup).
- All Southside FLEX riders (including children) must schedule their trips. Unscheduled passengers are allowed to board at the South Monroe Commons Shopping Center if seats are available.
- Pickup times are available on a first-come, first-served basis.

## Southside FLEX Highlights

Service is available Monday through Friday, 6 a.m. – 6:30 p.m. (FLEX service is not available on weekends.)

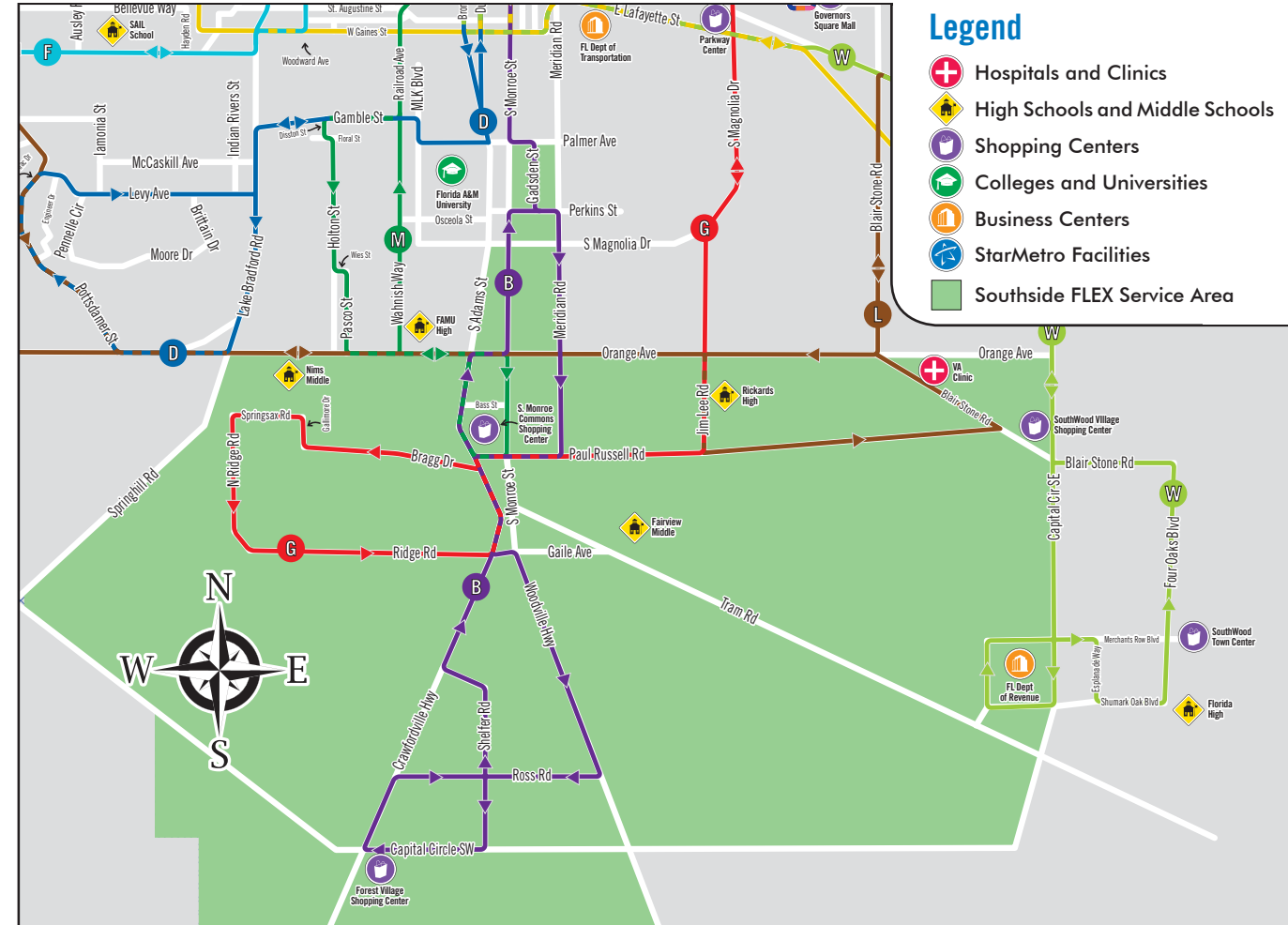
This FLEX route has set arrival times at the South Monroe Commons Shopping Center (see time tables). The designated times allow customers to connect with three of StarMetro’s fixed routes (Big Bend, Gulf and Moss) thereby providing access to all StarMetro routes.

## Helpful Tips

- Call as early as possible.
- When you call, please say “I would like to schedule a Southside FLEX trip.”
- You may schedule up to two weeks of pickups at one time.
- Please be ready for your scheduled pickup time.
- The FLEX guarantees a connection to StarMetro’s fixed routes *only* at the times listed.
- If you need to cancel your trip, please call at least one hour in advance. If a vehicle is dispatched for you and you have not cancelled, it will be considered a “No Show.” Two or more “No Shows” may result in suspension of your service.
- The FLEX bus has a bike rack, which holds 2 bikes.

## Where are some pickup areas?

- Big Bend Cares
- Home Front
- Lakes at San Marcos Apartments
- Leon County Health Department on Orange
- Second Harvest of the Big Bend
- Tallahassee Veteran Village
- Tallahassee Community Release Center
- VA Clinic



Southside FLEX Connection Times at the South Monroe Commons Shopping Center 6 a.m. – 6:30 p.m.				
Southside FLEX Arrives	B Big Bend Route Arrives (Southbound)	G Gulf Route Arrives (Southbound)	M Moss Route Arrives (Northbound)	Southside FLEX Departs
every hour on the :40	every hour on the :43	every hour on the :52	every hour on the :00	every hour on the :05